



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Darrell Shively et al.

SERIAL NO.: 09/410,511

FILING DATE: September 30, 1999

TITLE: AUTOMATIC HARDWARE FAILURE DETECTION AND
RECOVERY FOR DISTRIBUTED MAX SESSIONS SERVER

EXAMINER: Blair, Douglas B.

ART UNIT: 2142

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JUL 22 2004

Technology Center 2100

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COMMISSIONER FOR PATENTS
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ALEXANDRIA, VA 22313-1450

Dear Sir:

This paper is in response to the Office Action dated May 20, 2004. Please amend the above-identified application as shown.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 18 of this paper.